

Our Mission

Through dedication, respect, and compassion for our patients and one another, we aim to inspire hope, and to advance the health and well-being of our patients, community, and staff.

Locations:

841 Central Street
Franklin, NH 03235
603.934.1464

22 Strafford St. & 17 Church St.
Laconia, NH 03246
603.366.1070

www.HealthFirstFamily.org

Franklin Hours of Operation

MONDAY	8AM - 5 PM
TUESDAY	8AM - 7 PM
WEDNESDAY	8AM - 7 PM
THURSDAY	8AM - 5 PM
FRIDAY	8AM - 5 PM
SAT/SUN	CLOSED

Laconia Hours of Operation

MONDAY	8AM - 5 PM
TUESDAY	8AM - 7 PM
WEDNESDAY	8AM - 7 PM
THURSDAY	8AM - 5 PM
FRIDAY	8AM - 5 PM
SAT/SUN	CLOSED



DISCOUNT PROGRAM



What is the HealthFirst Discount Program?

The HealthFirst Discount Program helps provide access to medical and behavioral health services when financial resources are limited.

The program is offered to all, regardless of your ability to pay for services or if you have insurance coverage (patients with high deductibles and co-insurance may qualify for discounts). Eligibility is based on need.

Discounts are determined through an application process based on a sliding fee scale. Once you are approved, you will be responsible to pay the discounted fee at the time of service. The enrollment period is for one year, and you must re-apply to continue in the program.

How Do I Qualify?

Qualification for our discount program is based on two factors:

- **The number of members in your household,**
- **and the total household income**

Household members include the head of household, spouse, children, and any other dependents that are included on your Federal Tax return.

Income

Income is consider all sources of income including job related earnings, unemployment, workers compensation, social security, veterans payments, pensions or retirement income, rents, royalties, and other miscellaneous sources.

Note: HealthFirst is required to obtain proof of income or a self-declaration to determine your eligibility for discounted services. Please report any changes to your household size or income status promptly. Thank you.

Important Disclaimer:

This program is not health insurance, it is to provide financial assistance and to promote access to health care for qualified individuals.

Discount only applies to services provided by HealthFirst Family Care Center.

The discount fee/co-pay must be paid at time of service.

The Application Process

Applications for our discount program can be obtained at the check-in window or online at **healthfirstfamily.org**.

Submit a completed application along with supporting documentation of income. You will be contacted should we require additional information. If you need assistance with the application process, please call us and ask to speak with a Community Resource Specialist.

Franklin: 603.934.1464
Laconia: 603.366.1070

A determination of eligibility will be sent to you in writing. If you qualify, this notification will contain your program ID card with co-pay and benefit period. If you do not quality and have a question regarding your bill or wish to set up a payment plan, please call our Billing Department at 603.934.1464.

NOTE: If you have insurance, we are required to submit claims to your insurance company for payment; therefore, you may be responsible for copays.