

IMPORTANT REMINDERS

Complete an application for "The Sliding Fee Discount Program".

Provide proof of income of all working family members living in the household.

Re-apply annually and/or report any major change in your income or family size during the 12 month program.

If you currently have insurance, you may be responsible to pay a co-pay at time of service.

SUBMIT YOUR APPLICATION TO:
HEALTHFIRST
Attn: Patient Navigator
841 Central Street
Franklin, NH 03235

Call and schedule your free appointment with our Certified Patient Navigator who will guide you through the entire process!

Hours of operations:

Monday, Tuesday, Friday
Wednesday & Thursday

8:00AM to 5:00PM
8:00AM to 8:00PM

You can reach us 24/7



HEALTHFIRST

"Health care for the whole family"

841 Central Street, Franklin, NH 03235
(603) 934-1464

22 Strafford Street, Laconia, NH 03246
(603) 366-1070

Our Mission:

To provide high quality primary healthcare, treatment, prevention and education services to the residents of our service area, regardless of their ability to pay or insurance status, and based upon available resources. HealthFirst Family Care Center, Inc. cooperates with other community and regional healthcare providers to assure our clients the fullest possible range of healthcare services.



HEALTHFIRST

www.healthfirstfamily.org

No insurance? Worried about how to make your co-pay or deductible? We can help!



Sliding Fee Discount Program

What is the Sliding Fee Discount Program?



The Sliding Fee Discount Program is based on a Sliding Fee Scale which allows HEALTHFIRST to discount normal charges for medical visits to qualifying patients.

The discount program is available to all patients regardless of their insurance coverage. (*Note: If you have insurance we are required by FQHC to bill your office medical visit charges to your insurance company first so you may be reliable for a co-pay.*)

If you have co-insurance or a high deductible, you can apply for the Sliding Fee Discount Program. The patient will be responsible to pay for the discounted portion of the charges at the time of service.

How do I know if I qualify for the discount program?

By federal law, qualifications for the Sliding Fee Discount are based on two factors, total household size and income.

Patients who are dully eligible for both MEDICARE AND MEDICAID benefits automatically qualify for a \$10 minimum fee upon completion of the application. To receive the \$10 minimum fee, you must have a current Sliding Fee Discount application on file.



How do I qualify for the program?

Steps to take when determining if you qualify for a discounted fee:

Determine your "Gross Household Income" (before taxes). Include all income from all taxable family members living in the household who are 18 years or older.

How to use the Sliding Fee Scale Chart

When you have determined your total household family size and income, **refer to the Sliding Fee Scale chart and follow the following steps:**

- 1) Go to the column "Size Family" and select your family size total number;
- 2) Move over to "Income" and find your total annual/monthly/weekly household income;
- 3) Move to the last column titled "Nominal Fee" which is the qualified amount you will pay once you are approved for the program.

How often do I re-apply for the program?



How often do I need to re-apply to receive the Sliding Fee Discount?

Once the Patient Navigator has confirmed that you are eligible to receive the discounted fees, the discount will be good for one-year from the date of your application, unless your household size and income changed during this time period. If no changes during the 12 months then you will be required to submit a new application once a year.

IMPORTANT: Without proof of income, HEALTHFIRST cannot, by federal law, allow you to claim the Discounted Fee. We must keep proof on file that we have verified all applicants who receive the Discounted Fee. If we are unable to verify income within 30 days of your application, you will be responsible for the full fee amount of your medical visit.

For further questions about our Sliding Fee Discount Program, how to sign-up for insurance coverage please call our Franklin office at 603-934-1464, ext.119 or our Laconia office at 603-366-1070, ext. 447.

